



ROBIN R. ROBERTS
SENIOR CONSULTANT



Robin is an educator, human resource professional and OD practitioner with over 40 years of experience in human resources management, consulting and leadership roles. She has worked with industries ranging from healthcare to domestic and international financial services to manufacturing and information technologies. Her customized program and curriculum designs focus on leadership, human energy and performance, diversity, equity and inclusion, organizational socialization and membership, cross cultural communication, talent management, knowledge management and career kinetics.

Robin is a certified professional coach and emotional intelligence and psychological safety certified facilitator with national and international experience. She is a Certified SHRM Senior Professional and executive leadership coach with international expertise in engaging leaders and their employees to thrive in their workplace and communities. Robin has designed and facilitated 3D simulations to study bias and behaviors of diverse groups converging in organizational and social environments.

Robin's Human Utility Business™ model ignites human energy from its lowest productivity and performance to its highest productivity and performance using Lean Six Sigma Black Belt methodology. Her research interests are in neuroleadership, relational energy and wealth, diversity, equity, and inclusion, leadership development and effectiveness, organizational behavior and development and human resources.

EDUCATION, EXPERIENCE & CREDENTIALS

Doctor of Management, Organizational Leadership - University of Phoenix
Master of Arts - MA, Organizational Management
Bachelor of Science - BS, Management Information Systems

Associate Professor, Embry-Riddle Aeronautical University (ERAU)
Assistant Professor (Tenure Track), ERAU
Director, ERAU Leadership Institute
Director, Diversity & Inclusion specializing in emerging social communities through 3D simulation

SHRM – Senior Certified Professional (SHRM-SCP)
Lean Six Sigma Black Belt Certificate, Villanova University
EQometer Certified Coach
The 4 Stages of Psychological Safety CTA Certified Coach

PUBLICATIONS

- 'From Snacking on Diversity and Inclusion to Systemic Organizational Consumption'
- 'Human Energy Maximization in a Customized Leadership Program'
- 'Psychological Contract Perception and Contractual Employee Performance'
- 'Older and more engaged: The influence of an employee's age on work engagement'
- 'Optimization of a customized leadership development program upskilling English language fluency in Brazil aviation leaders'